



GRIEVANCE POLICY

COMPLAINT/GRIEVANCE PROCEDURE

To file a grievance, students must submit a written complaint using the designated student grievance form and send it to the program coordinator. The program coordinator will initiate an investigation within 10 days of receiving the grievance, conducting interviews with all relevant parties. A final decision will be provided to the student within 30 days from the date the grievance was submitted.

I have read and reviewed Resilient Healthcare Academy's grievance policy, I understand and agree by evidence of my signature.

X

S I G N A T U R E

